

# CALFRESH (CF) PROGRAM

## REQUEST FOR POLICY/REGULATION INTERPRETATION

**INSTRUCTIONS:** Complete items 1 - 10 on the form. Use a separate form for each policy interpretation request. If additional space is needed, please use the second page. Be sure to identify the additional discussion with the appropriate number and heading. Retain a copy of the CF 24 for your records.

- Questions from counties, including county Quality Control, must be submitted by the county CalFresh Coordinator and may be submitted directly to the CalFresh Policy analyst assigned responsibility for the county, with a copy directed to the appropriate CalFresh Policy unit manager.
- Questions from Administrative Law Judges may be submitted directly to the CalFresh Policy analyst assigned responsibility to the county where the hearing took place, with a copy of the form directed to the appropriate CalFresh Bureau unit manager.

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| 1. RESPONSE NEEDED DUE TO:<br><input checked="" type="checkbox"/> Policy/Regulation Interpretation<br><input type="checkbox"/> QC<br><input type="checkbox"/> Fair Hearing<br><input type="checkbox"/> Other: | 5. DATE OF REQUEST:<br>09/28/15  | NEED RESPONSE BY: |
| 2. REQUESTOR NAME:  | 6. COUNTY/ORGANIZATION:<br>Los Angeles County  |                   |
| 3. PHONE NO.:   | 7. SUBJECT:<br>Unresolved IFDS abstract issues and Expedited Services  |                   |
| 4. REGULATION CITE(S):<br>MPP Section 63-301.5, Section 20-006.543(b)   | 8. REFERENCES: (Include ACL/ACIN, court cases, etc. in references)<br>NOTE: All requests must have a regulation cite(s) and/or a reference(s). |                   |

9. QUESTION: (INCLUDE SCENARIO IF NEEDED FOR CLARITY):

CalFresh applicant has unresolved IFDS issue (last CalFresh case was discontinued due to non-compliance for IFDS) and is again applying for CalFresh and requesting Expedited Services (ES). This has occurred several times that the applicant receives ES and is referred to the IFDS Worker to comply with pending IFDS issues but fails to comply but returns the following month to apply for ES again.

Does the same rule that applies for 'postponed verifications' apply to outstanding IFDS verifications when it pertains to ES?

10. REQUESTOR'S PROPOSED ANSWER:

If a CalFresh case is discontinued for unresolved IFDS abstract issues, the approval for benefits should only occur if the client cooperates and resolves the outstanding issue.

Per Section 63-301.548, Application Processing Time Standards:

'There is no limit to the number of times a household can be certified under ES procedures, as long as prior to each expedited certification, the household either completes the verification requirements that were postponed at the last expedited certification or was certified under normal processing standards since the last expedited certification.'

11. STATE POLICY RESPONSE (CFPB USE ONLY):

CDSS concurs, if the client does not resolve the previous request for information, the application shall be processed utilizing normal (30 day) processing guidelines.

### FOR CDSS USE

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| DATE RECEIVED: | DATE RESPONDED TO COUNTY/ALJ:<br>February 9, 2016 sm |
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